



Company

Agenda Screening



Industry

Background screening



Solution

Right to work



Implementation

SDK

Agenda is a leading background screening provider, blending advanced technology with a human touch. An expert team ensures a smooth and reliable process, prioritising clients and their candidates. Screening is about trust, not just compliance. The company tailors solutions to fit each client's needs, using an in-house platform for full control and continuous improvement.

As the UK's most accredited providers, Agenda Screening prioritises compliance and data security, protecting sensitive information at every step. Experience a smarter, more personalised screening process with Agenda.

How Agenda Screening uses Yoti to reduce candidate verification time by 50%

Challenge

Before integrating Yoti into their screening platform, Agenda Screening faced several challenges with right to work and DBS checks. The manual document verification process was time-consuming and prone to errors, leading to potential processing delays that extended candidate turnaround times. Adapting to regulatory changes required significant resources, and detecting sophisticated forgeries presented ongoing authentication challenges - exposing the company to greater risks of identity fraud and security threats.

These challenges resulted in an increased administrative burden, higher risks of non-compliance, and the potential for penalties. Additionally, delays in the process led to an inconsistent candidate experience.

Agenda Screening also anticipated a growing shift toward digital identity verification, with a focus on the wider adoption of biometric authentication. Keen to be ahead of this shift, they were looking for an identity partner to help future-proof their identity verification efforts.

Solution

To address these challenges, Agenda Screening integrated Yoti's identity verification solution to enhance their screening process. They selected Yoti for several reasons:

- Automated ID verification improves accuracy and efficiency, and accelerates onboarding. Ensures compliance with right to work and DBS regulations.
- Reduces fraud with advanced biometric authentication and Al-driven verification.



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"Digital ID from Yoti enhances both compliance and security, while also ensuring a seamless user experience. The results speak for themselves with faster hiring, reduced admin work, and a more reliable verification process identified as key benefits from using it. As digital ID technology continues to evolve, we are confident that Yoti will remain a key partner in helping us maintain our leadership status in the screening industry."

Chris Withers,

Managing Director

Results

By integrating Yoti into their system, Agenda Screening is meeting right to work and DBS regulations through a secure, compliant digital identity verification solution. In line with their commitment to the highest standards of compliance, this keeps Agenda Screening aligned with Home Office guidelines and other compliance requirements.

The automated verification process accelerates candidate onboarding, while advanced biometrics and Al-driven verification enhance fraud prevention. The seamless, digital-first experience is an improvement for both candidates and employers, enhancing the simplicity and effectiveness of identity checks.



84% of UK right to work checks are completed first time, providing instant results faster



71% of DBS ID verifications are approved instantly, eliminating the need for manual document checks



Faster onboarding has reduced candidate verification time by approximately 50%

Clients and candidates have responded positively to the changes. Clients appreciate the faster, more reliable onboarding process, while candidates find the digital ID process convenient and user-friendly. Compliance teams value the enhanced security and reduced administrative workload. Automated checks have also minimised human errors in identity verification and reduced paper usage, supporting Agenda Screening's sustainability efforts.

As a result, the company has also enhanced their brand reputation, positioning themselves as a tech-forward screening service provider.



"Yoti has transformed our identity verification process, making it faster, more secure, and incredibly efficient. The ability to complete right to work and DBS checks instantly has been a game-changer for both our team and our clients."

Danielle Richardson,

Product Manager

Contact us at yoti.com/business