



### Company

Agenda Screening



### Industry

Background screening



### Solution

Right to work



### Implementation

SDK

Agenda is a leading background screening provider, blending advanced technology with a human touch. An expert team ensures a smooth and reliable process, prioritising clients and their candidates. Screening is about trust, not just compliance. The company tailors solutions to fit each client's needs, using an in-house platform for full control and continuous improvement.

As the UK's most accredited providers, Agenda Screening prioritises compliance and data security, protecting sensitive information at every step. Experience a smarter, more personalised screening process with Agenda.

## How Agenda Screening uses Yoti to reduce candidate verification time by 50%

### Challenge

Before integrating Yoti into their screening platform, Agenda Screening faced several challenges with right to work and DBS checks. The manual document verification process was time-consuming and prone to errors, leading to potential processing delays that extended candidate turnaround times. Adapting to regulatory changes required significant resources, and detecting sophisticated forgeries presented ongoing authentication challenges - exposing the company to greater risks of identity fraud and security threats.

These challenges resulted in an increased administrative burden, higher risks of non-compliance, and the potential for penalties. Additionally, delays in the process led to an inconsistent candidate experience.

Agenda Screening also anticipated a growing shift toward digital identity verification, with a focus on the wider adoption of biometric authentication. Keen to be ahead of this shift, they were looking for an identity partner to help future-proof their identity verification efforts.





**84%** of UK right to work checks are completed first time, providing instant results faster



**71%** of DBS ID verifications are approved instantly, eliminating the need for manual document checks



Faster onboarding has reduced candidate verification time by approximately **50%**

Clients and candidates have responded positively to the changes. Clients appreciate the faster, more reliable onboarding process, while candidates find the digital ID process convenient and user-friendly. Compliance teams value the enhanced security and reduced administrative workload. Automated checks have also minimised human errors in identity verification and reduced paper usage, supporting Agenda Screening's sustainability efforts.

As a result, the company has also enhanced their brand reputation, positioning themselves as a tech-forward screening service provider.



*"Yoti has transformed our identity verification process, making it faster, more secure, and incredibly efficient. The ability to complete right to work and DBS checks instantly has been a game-changer for both our team and our clients."*

**Danielle Richardson,**  
Product Manager

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