



Company

University of Sheffield



Industry

Education



Solution

Right to work



Implementation

IDV Portal

The University of Sheffield is renowned for the excellence, impact and distinctiveness of their research-led learning and teaching. Voted University of the Year, Best Students' Union and Best for Student Life at the Whatuni Student Choice Awards 2024.



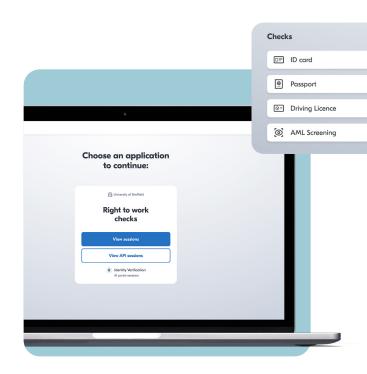
Challenge

Like many large employers, The University of Sheffield was seeking to make their onboarding processes more efficient, for both successful candidates and the hiring department. They identified that there was a pattern of the same problems hindering their ability to complete manual, in-person right to work checks in a timely manner; candidates forgetting to bring in their correct documentation or working remotely so having to travel to Sheffield just to complete their right to work check.

The University hoped that by using an identity verification provider, they could enhance the candidate experience and improve the efficiency of processing right to work checks. All whilst maintaining the highest levels of compliance.



With Yoti's solution, we are delivering an efficient, accurate and streamlined right to work process; improving the overall candidate experience and meeting compliance with ease. We are very grateful for all of the support our account executive has provided to our project team. This was particularly key when completing the University's Data Protection and Information Security protocols and for training ahead of implementation.



Solution

The University wanted a solution that would support their ways of working. They also wanted something simple and seamless for the candidates and the hiring team.

The University of Sheffield chose Yoti's identity verification for several reasons:



Permissions and privacy

Different team members can access different candidate applications, allowing the team to restrict visibility of information to only those that need to see it. This protects candidate data and increases security of personal information.



Simple and accessible

The University liked how clear and accessible Yoti is, giving them confidence that all users would easily be able to transition to this new method of completing an identity check.



Cost-effective and flexible

For such a large organisation, it is difficult to predict the volume of checks that are required each year. The University favoured the flexibility of Yoti's offering, allowing them to only pay for the checks they need.

Results

Implementing Yoti has improved the efficiency of completing right to work checks, for both candidates and the hiring team. Previously, the manual process would take around 20 minutes to complete. The new digital process takes around 5 minutes.

Contact us at yoti.com/business